

**B2C Service Agent Browser User Interface March 7, 2024 Release**

	<b>Description</b>
	<b>Analytics</b>
	An issue that resulted in not honoring the "delay non-focused tab report execution" in the BUI dashboard initial run has been resolved
	An intermittent issue that caused predefined report filters getting ignored in BUI has been resolved now
	<b>Business Rules</b>
	An issue that caused the validation step to bypass an error when escalation menu values of a rule is not found in target has been resolved.
	<b>Chat</b>
	An issue that prevented timestamps from being added to the incident thread when the chat transcript was added from a report is now fixed.
	An issue that prevented a chat transcript from being associated to an existing incident is now fixed.
	<b>Workspaces/Workflow</b>
	An issue that caused the rule to assign a value of an input control to a field to not work has been resolved.
	An issue that caused the report filter value selections to be ignored when being entered in browser UI has been resolved.
	An issue that caused the main contact to be entered in the Cc field when selecting Reply All has been resolved.
	An issue that caused the height of a report placed on the back of the Flip Tile is not the same size as the image placed on the front tile has been resolved.
	A new Yes/No custom config, CUSTOM_CFG_UPLOAD_ATTACHMENTS_PRIVATE, is supported to mark all attachments private.